

# Manager, BSI Consulting & Program Management (Program Management/PMO focus)

Job ID  
REQ-10075358  
апр 13, 2026  
Индия

## Сводка

Internal job title: Manager, BSI Consulting & Program Management  
Location: Hyderabad, India

This role is based in Hyderabad, India. Novartis is unable to offer relocation support for this role: please only apply if this location is accessible to you.

Business Solutions International (BSI) is an established team within International Commercial Launch Strategy (CLS) with the objective of providing gold standard business solutions to drive excellence in delivery and innovation across the division. The Consulting and Program Management team within BSI works across International to support and enable delivery of the highest priority programs.

As a Manager, you will play a crucial role in shaping and executing our key transformational programs to empower the International Business Unit to achieve commercial and operational excellence. This role is central to the delivery of the Customer Engagement of the Future program (CEFUT) - a strategic initiative to replace the organisation's core CRM system. Working cross functionally, the candidate will drive resolution of complex business challenges and ensure the program delivers tangible, organisation-wide impact.

The successful candidate will bring a strong track record in delivering large global programs and initiatives, preferably in a commercial and pharma setting. This is an opportunity to make a significant impact at scale, across the International Business Unit.

## About the Role

### Key responsibilities

- Scope, design, and structure priority programs, translating business needs into clear plans, deliverables, and outcomes.
- Lead and coordinate cross functional and cross market teams to deliver strategic initiatives through robust execution
- Define and embed program governance, including leadership forums, workstream reviews, decision making criteria, calendar & agenda setting, pre-read preparation and tracking follow-up actions.
- Maintain the Integrated Master Plan, ensuring visibility on milestones, dependencies, release timelines, and rollout activities.
- Manage RAID and risk frameworks, drive proactive risk management, issue resolution, and ensure effective dependency management across teams.
- Track market readiness and rollout progress including all key checkpoints including testing, data migration and deployment preparation in collaboration with program leads and change and communication leads.
- Provide high quality reporting and insights through dashboards, KPIs, and status updates for leadership.

### Requirements

- 5+ years' experience supporting large, complex programs end-to-end, ideally in a consulting, transformation or cross-market environment, preferably with a focus on commercial and / or pharma industry experience.
- Strong program and PMO skillset including planning, RAID management, reporting, governance, and structured delivery in all types of environments (waterfall, agile or hybrid) mostly with virtual teams.
- Hands-on experience with Agile/SAFe delivery environments and business squad -> product -> IT delivery models.
- Proficiency in PMO tools
- Proven ability to collaborate across diverse functions and manage senior stakeholders.
- Strong analytical, communication, and problem-solving skills.
- Minimum of a bachelor's degree, preferably in science, engineering, business administration or economics

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Дивизион  
International  
Business Unit  
Marketing  
Место  
Индия  
Сайт  
Hyderabad (Office)  
Company / Legal Entity  
IN10 (FCRS = IN010) Novartis Healthcare Private Limited  
Functional Area  
BD&L & Strategic Planning

Job Type  
Full time  
Employment Type  
Regular  
Shift Work  
No

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

### **Accessibility and accommodation**

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to [diversityandincl.india@novartis.com](mailto:diversityandincl.india@novartis.com) and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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